

CERTIFICATE OF REGISTRATION

This is to certify that the Management System of:

BravoSolution S.p.A. **A JAGGAER company**

Main Site: via Rombon, 11, Milan 20134 Italy

has been registered by Intertek as conforming to the requirements of:

ISO 20000-1:2011

The Management System is applicable to:

Design and provision of JAGGAER Software as a Service and JAGGAER Application Appliance (JAA) solutions for enterprise supply management and spend management processes with related consulting activities and professional services

This certificate includes four appendices four sites legal entities, addresses and scopes of the multisite organization.

Certificate Number:

ITSMS 14078

Initial Certification Date:

26 February 2014

Date of Certification Decision:

23 June 2020

Issuing Date:

23 June 2020

Valid Until:

18 March 2021



Intertek



014

A handwritten signature in black ink, appearing to read 'Calin Moldovean', written over a horizontal line.

Calin Moldovean

President, Business Assurance

Intertek Certification Limited, 10A Victory Park,
Victory Road, Derby DE24 8ZF, United Kingdom



APPENDIX TO CERTIFICATE OF REGISTRATION

This appendix identifies the locations by the management system of

BravoSolution S.p.A. **a JAGGAER company** ISO 20000-1:2011

This appendix ITSMS 14078-A is linked to main certificate ITSMS 14078 and cannot be shown nor reproduced without it

<p>BravoSolution S.p.A. via Rombon, 11 20134 Milan/Italy</p>	<p>Design and provision of JAGGAER Software as a Service and JAGGAER Application Appliance (JAA) solutions for enterprise supply management and spend management processes with related consulting activities and professional services</p>
<p>BravoSolution GmbH Ottobrunner St 41 D 82008 Unterhaching bei München/Germany</p>	<p>Design and provision of JAGGAER Software as a Service and JAGGAER Application Appliance (JAA) solutions for enterprise supply management and spend management processes with related consulting activities and professional services</p>
<p>BravoSolution España S. A Avenida Manoteras 42 – Calle 3 Edificio Esindus 1 Planta 28050 Madrid/Spain</p>	<p>Design and provision of JAGGAER Software as a Service and JAGGAER Application Appliance (JAA) solutions for enterprise supply management and spend management processes with related consulting activities and professional services</p>
<p>BravoSolution Italia S.p.A. Via Rombon, 11 – 20134 Milan, Italy Via Sallustiana, 26 Piano 5 - Interno 11 00187 Rome/Italy</p>	<p>Design and provision of JAGGAER Software as a Service and JAGGAER Application Appliance (JAA) solutions for enterprise supply management and spend management processes with related consulting activities and professional services</p>



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ISO 20000-1:2011

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<p>BravoSolution UK Ltd 103 St. John Street, EC1M 4AS, London, London, City of, United Kingdom</p>	<p>Design and provision of JAGGAER Software as a Service and JAGGAER Application Appliance (JAA) solutions for enterprise supply management and spend management processes with related consulting activities and professional services</p>
<p>BravoSolution France S.A.S. Le Quintet - Batiment E, 81/83 Avenue Edouard Vaillant Boulogne Billancourt Hauts-de-Seine 92100/France</p>	<p>Design and provision of JAGGAER Software as a Service and JAGGAER Application Appliance (JAA) solutions for enterprise supply management and spend management processes with related consulting activities and professional services</p>



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BravoSolution S.p.A. **a JAGGAER company** ISO 20000-1:2011

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BravoSolution S.p.A. via Rombon, 11 20134 Milan/Italy	Design and provision of JAGGAER Software as a Service and JAGGAER Application Appliance (JAA) solutions for enterprise supply management and spend management processes with related consulting activities and professional services
Datacenter Verizon Telehouse West Coriander Avenue London, E14 2AA, United Kingdom	Colocation services provided by Verizon Telehouse West Datacenter, for the installation and hosting of JAGGAER's ICT infrastructure for the operation of JAGGAER's solutions
Datacenter Verizon Business UK4 Skyways Central Way North Feltham Trading London - Middlesex TW140XQ, United Kingdom	Colocation services provided by Verizon Business UK4 Datacenter, for the installation and hosting of JAGGAER's ICT infrastructure for the operation of JAGGAER's solutions
Datacenter SunGard Data Systems Inc 401 N Broad St, 11th Floor Philadelphia, PA 19108	Colocation services provided by SunGard Data Systems Inc. Datacenter, for the installation and and hosting of JAGGAER's ICT infrastructure for the operation of JAGGAER's solutions
Datacenter Navisite Inc - Elwood Davis Road Syracuse, NY 13212	Colocation services provided by Navisite Inc. Datacenter, for the installation and hosting of JAGGAER's ICT infrastructure for the operation of JAGGAER's solutions



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<p>Datacenter Etisalat HRC 1st Floor Data Center Office Opposite of Habib Bakery, Al Rasheed road, Hor Al Anz (E), Dubai, UAE</p>	<p>Colocation services provided by Etisalat HRC Datacenter, for the installation and hosting of JAGGAER's ICT infrastructure for the operation of JAGGAER's solutions</p>
<p>Datacenter Etisalat Khalifa City Data Center 1st Floor, Data center Office area 15th Street, Khalifa City A Opposite NMC Hospital, Abu Dhabi, UAE</p>	<p>Colocation services provided by Etisalat Khalifa City Datacenter, for the installation and hosting of JAGGAER's ICT infrastructure for the operation of JAGGAER's solutions</p>
<p>Datacenter Colt Telecom Via Lancetti, 23 20158, Milan, Italy</p>	<p>Colocation services provided by Colt Milan Datacenter, for the installation and hosting of JAGGAER's ICT infrastructure for the operation of JAGGAER's solutions</p>
<p>Amazon Web Service AWS EU-Central-1 Frankfurt Region</p>	<p>Infrastructure as a Service and Software as a Service provided through the Amazon European data centers for the operation of JAGGAER's solutions</p>
<p>Amazon Web Service AWS EU-West-1 Ireland Region</p>	<p>Infrastructure as a Service and Software as a Service provided through the Amazon European data centers for the operation of JAGGAER's solutions</p>

